



GIG
CYMRU
NHS
WALES

Addysg a Gwella Iechyd
Cymru (AaGIC)
Health Education and
Improvement Wales (HEIW)

Regional Appraiser Conference (RAC)

North Wales 2020

PROGRAMME*

Regional Appraiser Conference

The OpTIC Centre, St Asaph

Thursday 19th March 2020

08:30 - 09:00 **Registration and Refreshments**

09:00 - 09:10 **Welcome & Introductions**

09:15 - 11:30 **Workshops**
Taking a coaching approach to the appraisal process
Burnout in healthcare
The Appraiser Role and Quality Improvement Activity

11:30 - 11:45 **Round up Session**

11:45 – 12:15 **Lunch and Refreshments**

12:15 **Close**

*Programme is subject to change.

USEFUL INFORMATION

The Venue

The OpTIC Centre

Ffordd William Morgan
St Asaph Business Park
St Asaph
LL17 0JD



The OpTIC Technology Centre, owned by Wrexham Glyndŵr University and operated by Glyndŵr Innovations, is a landmark building in a setting that inspires creativity, innovation, and a desire to succeed.

Registration

On arrival at the venue please go straight to the reception desk where you will be registered and provided with a name badge.

Venue Parking and Wi-Fi Access

There is ample free parking and you can access the venues Wi-Fi free of charge

Toilets

Toilets are located on every floor.

Refreshments

Refreshments will be available during registration, break and lunch. Refreshments and a buffet lunch will be served in the main corridor on the ground floor.

Photography

Photographs may be taken during the day for post-event publicity purposes. Please notify a member of the RSU staff if you do not consent to your photograph being taken.

Post event Feedback Survey and Certificates

We welcome your feedback on the day to inform future training events and encourage you to complete the online feedback survey. The link to the survey will be circulated by e-mail after the event. You will also be provided with a certificate of attendance via e-mail following the event.

WORKSHOPS

There are three workshops planned for this event. Those attendees who have booked a place at RAC will be provided with more details regarding these workshops prior to the event.

Workshop A - Taking a coaching approach to the Appraisal process

Dr Olwen Williams OBE

Consultant Physician - Betsi Cadwaladr University Health board - Appraisal Lead

Workshop B - Burnout in healthcare

Dr Liam Mcknight - Delivered by Julie Nallon

Consultant Radiologist - Swansea Bay University Health Board - Appraisal Lead

Workshop C - The Appraiser Role and Quality Improvement Activity

Dr Chris Mellor

GP - Swansea - Appraisal Coordinator

INFORMATION STAND

Orbit360 is a dedicated, end-to-end patient and colleague feedback system that integrates directly to the Medical Appraisal Revalidation System (MARS).

The system has been developed by the Revalidation Support Unit, as part of Health Education and Improvement Wales, to support all doctors with a prescribed connection to a designated body in Wales.

The logo for Orbit360, featuring the text "orbit360" in a white, lowercase, sans-serif font, with a white swoosh underline that starts under "orbit" and ends under "360".

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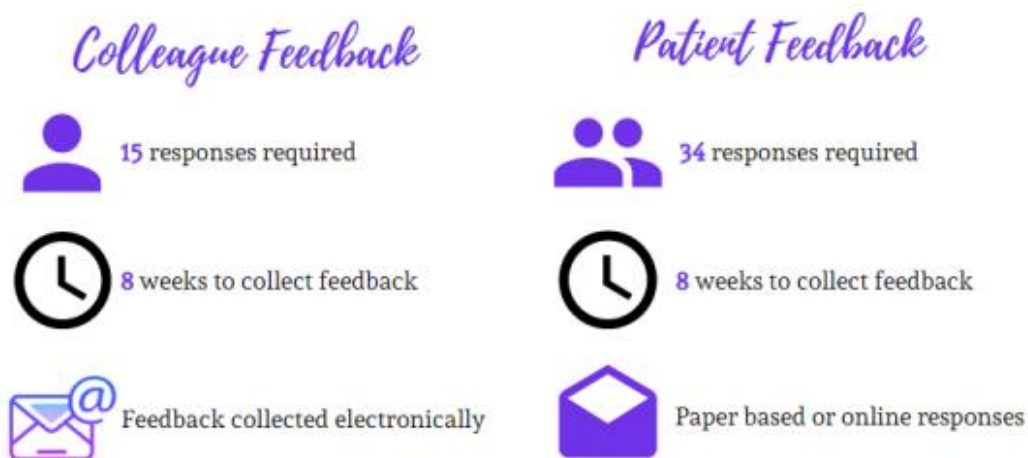
It has been developed by the Revalidation Support Unit (RSU) in conjunction with the Digital Team within Health Education and Improvement Wales (HEIW). We also manage and develop the Medical Appraisal Revalidation System (MARS).

Orbit360 has been designed on an adaptable platform to allow the possibility of further professions utilising the system in the future. It also means we can be reactive to any changes to revalidation requirements introduced by the GMC. Orbit360 compiles patient and colleague feedback into a report that you can reflect upon during your appraisal.

Key Features of Orbit360

- Users can download patient surveys and guidance at a time of their choosing
- An option for electronic patient feedback has been created in addition to the paper feedback forms
- An online support resource is available in addition to a dedicated service desk provision
- Users can monitor the progress of responses in real time via an intuitive user interface
- The system will be bilingual, including the feedback questionnaires and user guidance
- An online support resource in addition to a dedicated service desk provision

As part of revalidation, the GMC require formal feedback to be collected from colleagues and patients at least once per revalidation cycle.



A link to the Orbit360 Feedback Process can be found [here](#).

We will be in attendance at the conference so please come and have a chat if you have any queries.

IMPORTANT INFORMATION

Cancellations

These events are free to attend. We ask that if you have booked a place at RAC and are unable to attend for any reason you make us aware at least 24hrs prior to the event. If you find that you are unable to attend with less than 24hrs notice, we still ask that you make us aware as not to delay the start of the event. If you do not inform us that you are unable to attend, your health board may be charged for your place.

Dietary and Accessibility Requirements

When booking the event please make us aware of any dietary or accessibility requirement you may have.

Contacting us

You can contact us at HEIW.RSURvQA@wales.nhs.uk or book an event at <https://revalidation.heiw.wales/book-an-event/>