

REGIONAL APPRAISER CONFERENCES (RACs)

28.06.2018 & 06.07.2018

Cardiff City & Stadium Ramada Plaza Wrexham

FEEDBACK ANALYSIS

The events were held in Cardiff and Wrexham for secondary care appraisers to attend, providing a mixture of presentations and workshops pertinent to their role.

The programme included an update from the RSU and the GMC, followed by workshops focussing on difficult scenarios. Numbers included; 74 for the South and 32 for the North.

A post event feedback form was circulated electronically to all attendees asking them to rate the presentations, workshops, venue and preparations etc.

The two presentations at the event "Patient Feedback Discussion" provided by the General Medical Council (GMC) provoked engaging discussions from both events, which is being fed into the GMC's review of Patient Feedback. The "Revalidation Update" provided by the Revalidation Support Unit (RSU) was well received.

There were various workshops at the events including "Reflective Practise", Whole Practice Appraisal (WPA) and "Difficult Scenarios". The workshops were rated very well and received positive comments including; *"Positive reinforcement I am broadly doing the right thing"*. *"This was the best session with an engaging speaker, some very difficult topics"* and *"Highlighted some issues that have already arisen in some of the appraisals I've done"*.

When asked what attendees most enjoyed about the conference the highlights were the inclusion and content of the workshops and the ability for appraisers to network, share opinions and share experience with their peers regarding their roles. Feedback included:

"The most I enjoyed about the conference was the 2 workshops on reflective practice & whole appraisal. It was a real eye opener on various complex issues impacting the whole appraisal process. A very lively discussion took place about ways & means to address such situations"

"Very good interaction among different group of professional. There was an open and transparent discussion about important issues faced by all doctors and more particularly appraisers."

"Friendly atmosphere conducive to learning. Much more informal than those I attended before. The layout was excellent & in my opinion, better than the Optic Centre possibly because there were less people there. Easier to get to than South Wales."

"Positive atmosphere and hearing others experiences/questions"

The attendees were also asked to provide comments on how future events could be improved. Feedback included possibly finding a venue location nearer mid-west Wales for next year's event (This is the plan for RAC 2019) and a possible discussion or workshop around the usage of the various domains on MARS and the PDP.

For a full report on the South Conference please visit [here](#), and for the North [here](#).

